

# PROFESSIONAL SERVICES PACKAGES

Spatial provides professional services packages that allow you to focus on your projects and accelerate time to market. These packages provide you access to experts with extensive experience in 3D application development – experts who can quickly identify bottlenecks and areas for improvement, enabling you to reach your development goals quickly.

## WHAT ARE THE SPATIAL SERVICES PACKAGES?

### Workshop at Spatial

A workshop hosted at Spatial's HQ by a dedicated customer success engineer. This workshop is designed to enable you to do a deep dive on Spatial software development toolkits with leading technology experts in 3D application and SDK development. You will have the opportunity to partner with Spatial experts to design and optimize the implementation of your specific workflows.

### On-site Workshop

An on-site workshop hosted at your development site with a Spatial customer success engineer, along with follow-up services. This is an excellent opportunity to work with the leading technology experts to review the implementation of key workflows, implement best practices, and tune your application performance. This workshop will improve application performance and ensure you the most robust operation of any application.

### Concierge Support

You receive an analysis of your current usage and identification of any technical or version gaps. Spatial will build a replica of your environment for thorough testing. We will apply any necessary changes to ensure your products are up to date on the latest versions, then update the Spatial software development toolkit in your application at a frequency that matches your release cycle. By having your application in a debug environment, we can help you resolve future implementation and support questions very quickly, allowing you to stay focused on your application expertise.

## SERVICES PACKAGES HELP YOU

- Rapidly adopt and optimize Spatial's Software Development Toolkits (SDKs)
- Accelerate time to market
- Improve development effectiveness

### Workflow Feasibility Analysis Consulting

Leverage Spatial's leading technology experts to analyze the feasibility of modeling algorithms or workflows that would enhance your application. Our modeling expert consultants work directly with you on proof-of-concept of your proposed workflows. We deliver recommended implementation outlines and prototype the critical steps. We provide you a roadmap to solving the toughest 3D application development challenges.

**"Attending a Spatial workshop was one of the best decisions that I have made in a long time. During the extensive two-day session with the Spatial team, we discussed many questions related to 3D ACIS® Modeler, HOOPS Visualize, and 3D InterOp™. Two senior developers from my team accompanied me. We worked directly with Spatial's developers to solve technical issues we were experiencing – many were solved on the spot. I am looking forward to having another workshop with Spatial soon."**

– Mazen Baida, PhD  
Software Engineering Director, Sigrity R&D US  
Cadence

Service	Features	Duration
Workshop Hosted at Spatial Headquarters	<ul style="list-style-type: none"> <li>Hosted by dedicated customer support engineer and supported by Spatial's R&amp;D team</li> <li>Access to senior developers and subject matter experts</li> <li>Deep dive into implementation or behavior of Spatial's SDKs</li> </ul>	2 days
On-site Workshop	<ul style="list-style-type: none"> <li>Customer support engineer at customer site</li> <li>Review implementation of key workflows</li> <li>Implement best practices</li> <li>Tune application performance</li> </ul>	1 Day + 16 hours follow-up
Concierge Support	<ul style="list-style-type: none"> <li>Analyze current usage</li> <li>Identify technical/version gaps</li> <li>Build a replica of customer environment at Spatial headquarters</li> <li>Perform rapid-response technical support and SDK updates</li> </ul>	Ongoing engagement
Workflow Feasibility Analysis	<ul style="list-style-type: none"> <li>Analyze modeling algorithm or workflow feasibility</li> <li>Assess workflow ideas and make recommendation of implementation, outline, and prototype critical steps</li> </ul>	1-3 days

Spatial's professional services packages are standardized offerings designed to meet the critical needs of our customers who want to accelerate their time to market, accelerate developer learning, and maximize return on investment. These services allow customers to focus on their projects and avoid costly mistakes while tapping into Spatial's modeling experts.

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